# ADVISORY COMMITTEE ON THE STATE PROGRAM FOR ORAL HEALTH MEETING

### **Meeting Minutes Approved**

May 3, 2018 1:00 PM to Adjournment

Division of Public and Behavioral Health 4150 Technology Way, Room 303 Carson City, NV 89706 (775) 684-4285

Division of Public and Behavioral Health Oral Health Program 3811 W. Charleston Blvd., Suite 205 Las Vegas, NV 89102 (702) 486-0068 Division of Health Care Financing and Policy 1010 Ruby Vista Dr. Suite 103 Elko, Nevada 89801 (775) 753-1191

#### **TELECONFERENCE:**

Dial -In Toll Free Number: 1-415-655-0002.

Conference Number: 809 623 141 followed by the # symbol.

#### **BOARD MEMBERS PRESENT:**

Christina Demopoulos- in person
Christine Garvey- in person
Keith Clark- via teleconference
Judith Skelton-in person
Cathie Davenport- via teleconference
Mary Liveratti- via teleconference
Julie Stage-Rosenberg- in person
Bryce Putnam- in person
Chris Elaine Mariano- via teleconference

#### **BOARD MEMBERS NOT PRESENT:**

Christine Wood Brandi DuPont Robert Talley Kelly Taylor

#### PUBLIC PARTNERS PRESENT

Todd Gray, Liberty Dental Plan

Terri Chandler, Future Smiles
Mark Rosenberg, Public
Jack Zenteno, Division of Health Care Financing and Policy (DHCFP)
Shauna Tavcar, DHCFP
Jeanette Belz, Public

David Cappelli, University of Nevada, Las Vegas (UNLV) School of Dental Medicine Professor S.Galicia, Huntridge Dental Office Manger

#### DIVISION OF PUBLIC AND BEHAVIORAL HEALTH (DPBH) STAFF

Duane Young, Deputy Administrator, Clinical Services, DPBH Antonina Capurro, State Dental Health Officer, DPBH Judy White, State Public Health Dental Hygienist, DPBH Danielle Cubit, Oral Health Program Manager, DPBH Cailey Hardy, Office Manager, DPBH

#### 1. ROLL CALL

Roll was taken and a quorum of the Advisory Committee on the State Program for Oral Health (AC4OH) was determined.

#### 2. APPROVAL OF DECEMBER 1, 2017 AND FEBRUARY 2, 2018 MEETING MINUTES

Terri Chandler expressed she had a content issue with the December 1, 2017 meeting minutes; specifically, item number five (5), Liberty Dental discussion. Ms. Chandler agreed to submit changes to Danielle Cubit. Ms. Cubit will make the appropriate changes to the minutes before they are posted.

DR. CHRISTINA DEMOPOULOS MADE A MOTION TO APPROVE THE DECEMBER 1, 2017 WITH THE CHANGES MADE AND THE FEBRUARY 2, 2018 MEETING MINUTES WITHOUT CORRECTIONS. DR. BRYCE PUTNAM SECONDED THE MOTION WHICH PASSED UNANIMOUSLY WITHOUT PUBLIC COMMENT.

### 3. PRESENTATION ON THE GENERAL DIRECTION OF THE DEPARTMENT AND THE DIVISION

Duane Young stated a strategic planning meeting will be held on May 15, 2018 to outline the intended structure of the program. The meeting will determine the big agenda items and focus on the vision of the Oral Health Program.

Chris Garvey asked if a grant writing support system will be provided to the Oral Health Program.

Mr. Young responded, a strategic plan will be needed to focus grant writing efforts.

Chris Garvey suggested a possible policy change at the state level to allow Dr. Capurro and Judy White to submit grant applications on the behalf of the Oral Health Program.

Mr. Young stated he fixed the aforementioned issue by assigning a state employee to submit Oral Health Program grants.

Chris Garvey inquired about the Oral Health Program being housed at Southern Nevada Health District for access to larger space and saving money.

Duane Young addressed question about integrating the State Oral Health Program with Nevada's education systems. He mentioned, the program must first focus on establishing an internal vision.

No public comment.

#### 4. PRESENTATION ON NEVADA MEDICAID DENTAL BENEFITS

Jack Zenteno informed the members of internal meetings being set to address current Nevada Medicaid payment issues; his office is responsible for contractual oversight. Mr. Zenteno intends to positively influence Nevada Medicaid's billed for services turnaround times. Mr. Zenteno stated he will be meeting with Liberty Dental to discuss the terms of the contract and address whether they are adhering to the elements of the contract. Mr. Zenteno intends to help Liberty Dental "speed up" the payment process.

Mr. Zenteno also discussed the preparation of budgets, budget cuts and potential enhancements to dental concepts.

Chris Garvey inquired about the budget shortfall.

Mr. Zenteno stated he was not able to provide an accurate answer, but there is close to \$30 million that needs to be addressed within the current biennium; before July 1, 2020.

Mr. Zenteno stated his office is currently recruiting to fill full-time positions to further address issues associated with dental benefits.

Public comment.

Dr. Mark Rosenberg mentioned in 2009, traveling dental anesthesiologists were afforded the opportunity to provide dental anesthesia outside of an operating room. Unfortunately, and consequently, multiple deaths occurred. Dental anesthesiologists have a two-year degree and medical anesthesiologists have a 4-year degree; hospitals in Clark County will not credential or privilege dental anesthesiologists. 1-3% of Medicaid expenses are dental related. Dr. Rosenberg expressed concerns about the adult developmentally-disabled, special care, very young and very severe pediatric dental cases. He expressed, this population cannot be operated on in dental offices.

#### 5. LIBERTY DENTAL PLAN

Todd Gray reported on the newly established dental homes. Liberty Dental is working hard on getting caught up on claims; been able to increase number of authorizations and pay providers at a faster pace than previously occurred. Dr. Gray mentioned Liberty Dental is addressing the backlog of claims and the current turnaround for payment is around 15 days.

Public attendee mentioned turnaround for payment at their establishment is 30 days, via paper checks.

Chris Garvey stated Dr. Robert Talley and various dental providers throughout Nevada are having issues with receiving payment as well.

Dr. Gray mentioned Liberty Dental is working towards addressing concerns and suggests individuals with issues reach out to him, so he can further investigate problems.

Dr. Gray recognized issues with delayed payments, dental homes and fraudulent activities. Reassured the public and meeting attendees that Liberty Dental is working towards solving issues.

Dr. Gray mentioned Liberty Dental will be hosting an advisory committee meeting, which will be held Tuesday, June 5th.

Dr. Gray explained Liberty Dental no longer pays for adult (21+ years old) dental exams, except pregnant adults.

Dr. Putnam explained, since the beginning of 2018 he has only received 20% of payments for billed claims; noticed significant training issues regarding billing processes. Consequently, some of his fellow counterparts no longer accepting Medicaid. Dr. Putnam referenced how the Nevada Health Centers, Las Vegas location claims were being paid by Liberty Dental.

Dr. Mark Rosenberg mentioned he practices with a pediatrician and has only received 40% of payments for billed claims. Consequently, the practice had to take out \$100,000 loan to stay in business.

Dr. Gray agreed to create a report to demonstrate the amount of dental claims Liberty Dental has paid versus claims submitted.

Terri Chandler suggested Liberty Dental create a webinar and record the webinar to reduce training issues.

Dr. Putnam further expressed concerns of access to care standards.

Chris Garvey presented concerns of recent Medicaid changes.

Dr. Gray mentioned Liberty Dental did not establish Medicaid changes, but he and Dr. Talley can help answer questions on this matter.

Dr. Gray reported his office is currently working on payment issues, training and creating a direct phone line for providers to report claims issues.

No public comment.

#### 6. STATE PROGRAM FOR ORAL HEALTH UPDATES

Dr. Antonina Capurro reassured meeting attendees the Oral Health Program is doing everything it can to address Medicaid issues, to include routing information through the appropriate channels.

Dr. Capurro introduced the new Oral Health Program manager, Danielle Cubit.

Judy White stated she took the lead on writing/orchestrating the components of the Health Resources and Services Administration (HRSA) grant and Dr. Capurro wrote/orchestrated the components of the Centers for Disease Control and Prevention (CDC) grant.

Ms. White stated the program was notified the HRSA grant application was "disallowed and therefore deemed nonresponsive." The notification was due to an incorrect page count of the application.

Ms. White requested feedback on the HRSA grant proposal (application) from the advisory board.

Ms. White mentioned the decision to disqualify the HRSA application was appealed; the response from the appeal was, "the decision stood."

Dr. Judith Skelton asked what happened with the submission of the HRSA grant.

Dr. Capurro stated she and Ms. White submitted the application to someone within the agency and the individual within the agency submitted the HRSA grant application

Dr. Capurro stated she and Ms. White were unable to see the page count of the application before it was submitted to HRSA.

Dr. Judith Skelton asked what procedures have been put in place to avoid this instance from reoccurring.

Ms. White informed the members, Mr. Young has taken steps towards communicating with the Oral Health Program during grant writing processes and has assigned an individual to submit grants for the program.

Ms. White highlighted Ms. Cubit's week of training in Carson City and discussed oral health related meetings she attended: Early Childhood Research Symposium, Nevada County Rankings presentation, Healthy Aging Committee, Washoe County Senior Advisory Board meeting and National Oral Health Conference.

Ms. White also mentioned opioids, older adult care and water fluoridation as "hot topics" from the National Oral Health Conference. She also mentioned the National Oral Health Conference suggested social network as a way to keep oral health "on the radar screen."

Dr. Demopoulos stated there is a link to some of the power points presented at the National Oral Health Conference: http://www.nationaloralhealthconference.com/index.php?page=presentations.

Dr. Demopoulos was recognized for representing the American Association of Public Health Dentistry, Scientific Committee.

Dr. Capurro stated three (3) bill-draft requests were submitted to Medicaid: to increase reimbursement rates per rural Nevada, provide preventative services for diabetic patients, add preventative dental services for adults. The aforementioned concepts were accepted by the Division.

Dr. Capurro stated she and Jack Zenteno were accepted for the state Oral Health Leadership Institute; currently receive support from the Centers for Healthcare Strategies;

The Nevada State Oral Health Leadership Institute (SOHLI) team is working on a medical-dental integration project, which includes a state plan amendment. This project was also submitted to the Dental Trade Alliance Foundation; "the partners decided to table the project" and the Oral Health Program focused on the partnership with the Southern Nevada Health District titled, 'Medical Miles for Rural Smiles'.

Dr. Capurro stated she and Jessica Woods, Registered Dental Hygienist, petitioned the Nevada State Board of Dental Examiners for the Southern Nevada Health District to be recognized as a dental public health clinic; the initiative was approved, and Southern Nevada Health District is now an approved dental public health clinic site.

Dr. Capurro stated the Oral Health Program will be distributing certificates to newly graduated dental hygienists at the College of Southern Nevada's Dental Hygienists' Pinning Ceremony. The Oral Health Program also provided certificates to dental students graduating from the University of Nevada, Las Vegas Doctor of Dental Medicine (DMD) program, and Truckee Meadows Community College Dental Hygienists' program.

Dr. Capurro stated the workforce surveys were mailed out and can be found at **surveymonkey.com/r/dentalhygienists-2017**. Dr. Capurro stated the survey will be closing at the end of May.

- Dr. Capurro stated she is working with Assemblywoman Neil to move forward on a dental services bill.
- Dr. Capurro introduced the program's dental student intern, Heidi Iongi, who has been working with the program on a health assessment school entrance policy; she designed a survey to compile the information. Dr. Capurro asked the advisory board if she could invite Heidi to present at the June 1st meeting.
- Dr. Capurro mentioned the water fluoridation reporting is up-to-date.
- Dr. Capurro mentioned a grant through Delta Dental of California; American Fluoridation Society has chosen Nevada and three (3) other states to receive fluoridation training and technical assistance.
- Dr. Capurro stated she excused herself from the National Oral Health Conference to work on the CDC grant; she intends to successfully submit the grant. She stated results should come out at the end of August/ beginning of September and she will report the results to the committee.

No public comment.

#### 7. EXPANDED FUNCTIONS FOR DENTAL HYGIENISTS USING TELEDENTISTRY

Dr. Brandi Dupont was not able to present due to absence.

Dr. Capurro stated she spoke with Deborah Shaffer and was told Assembly Bill 292 amended NRS 629; which defines telehealth. There currently aren't any statutes that address teledentistry.

Ms. Chandler suggested defining what we want to do with making amendments to the statute, NRS 629. Ms. Chandler stated the dental community will want to know how teledentistry will be implemented.

No public comment.

## 8. POLICY FOR URGENT DENTAL ISSUES IDENTIFIED DURING COMMUNITY SCREENING

Dr. Capurro asked for feedback from the board members on the policy she drafted.

DR. JUDITH SKELTON MADE A MOTION TO ACCEPT THE POLICY PROPOSAL. DR. CHRISTINA DEMOPOULOS SECONDED THE MOTION WHICH PASSED UNANIMOUSLY WITHOUT PUBLIC COMMENT.

#### 9. ORAL HEALTH SUMMIT IN PARTNERSHIP WITH DENTAQUEST

Chris Wood was absent from the meeting but Chris Garvey stated Ms. Wood sent an email that discussed she had not come to a solid consensus of how the board wanted to move forward in this regard.

Chris Garvey mentioned including a presentation by Dr. Capurro on an overview of the state, a short Medicaid presentation, and a presentation of Dentaquest's mission and goals as part of the summit.

Chris Garvey discussed having a panel discussion about important oral health issues within state.

Chris Garvey discussed locations, cohost opportunities, continuing education units and speakers for the oral health summit.

CHRIS GARVEY ENTERTAINED A MOTION TO MOVE FORWARD WITH THE ORAL HEALTH SUMMIT IN PARTNERSHIP WITH DENTAQUEST, TO INCLUDE A SPEAKER TO REVIEW ORAL HEALTH WITH A SYSTEMIC LINK. JULIE STAGE-ROSENBERG MADE THE MOTION TO MOVE FORWARD. DR. JUDITH SKELTON SECONDED THE MOTION WHICH PASSED UNANIMOUSLY WITHOUT PUBLIC COMMENT.

#### 10. NEVADA'S ORAL HEALTH COALITIONS - COALITION REPORTS:

Chris Garvey referenced the coalition reports in the packet and opened the floor for discussion. No public comment was made.

11. DISCUSS AND MAKE PLANS TO PREPARE A DRAFT OF THE ADVISORY COMMITTEE'S ANNUAL WRITTEN REPORT SUMMARIZING THE ACTIVITIES OF THE ADVISORY COMMITTEE AND ANY RECOMMENDATIONS ON THE STATE PROGRAM FOR ORAL HEALTH. PER NRS 439.792, PARAGRAPH 7C, REPORT IS DUE ON OR BEFORE JULY 1 OF EACH YEAR TO THE ADMINISTRATOR OF THE DIVISION OF PUBLIC AND BEHAVIORAL HEALTH:

Chris Garvey mentioned wanting to address the need for support during the grant writing process, contractors' access to submitting grants and shared space at Southern Nevada Health District.

Dr. Capurro suggested including a public health endorsed hygienist be approved as a state amendment to the Medicaid plan.

Chris Garvey mentioned additional training and support networks for contractors.

Dr. Skelton suggested continued funding for the state dental officer and state public dental hygienist positions.

Chris Garvey mentioned an oral health summit.

Julie Stage-Rosenberg initiated the discussion on using taxes from Marijuana sells for health-related services.

Dr. Christina Demopoulos added to Julie's original statement about the taxes. She mentioned they should investigate how registration fees are being used for educational purposes in other states.

CHRIS GARVEY ENTERTAINED A MOTION FOR CATHIE DAVENPORT, DR. ANTONINA CAPURRO AND HERSELF TO DRAFT A LETTERS OF RECOMMENDATIONS AND ACTIVITIES FROM AC4OH TO BE SUBMITTED TO THE ADMINISTRATOR OF DPBH TO INCLUDE THE TOPICS THE MEMBERS DISCUSSED AND TO BE VOTED ON BY MEMBERS AT THE JUNE 1, 2018 MEETING. DR. JUDITH SKELTON MOVED THE MOTION. DR. CHRISTINA DEMOPOULOS SECONDED THE MOTION WHICH PASSED UNANIMOUSLY WITHOUT PUBLIC COMMENT.

## 12. REVIEW OF AC4OH BY-LAWS AND RECOMMENDATION FOR CHANGES TO TERM LIMITS FOR CHAIR POSITION

Dr. Capurro mentioned vague syntax was used in the bylaws. Dr. Capurro presented the question of having the chairperson in office every year or every two (2) years.

CHRIS GARVEY ENTERTAINED A MOTION TO CHANGE ARTICLE FIVE (5) SUBSECTION D IN THE BYLAWS TO STATE THE CHAIRPERSON IS TO SERVE A TERM IN OFFICE OF TWO (2) YEARS, AND EXERCISE THE ABILITY TO BE REELECTED FOR ONE (1) ADDITIONAL YEAR. DR. CHRISTINA DEMOPOULOS MOVED THE MOTION. JULIE STAGE-ROSENBERG SECONDED THE MOTION WHICH PASSED UNANIMOUSLY WITHOUT PUBLIC COMMENT.

#### 13. PUBLIC COMMENT

No public comment was made.

#### 14. ADJOURNMENT

Meeting was adjourned at 3:54 PM.